

## POL003 Quality Assurance Policy Statement

The policy of Geotechnics Limited (from herein known as "The Company") is to provide high quality services which achieve total client satisfaction.

It is recognised that the continued success of the company depends on the quality, delivery, value and price of its services.

It is the Company's prime quality objective to meet the requirements of **ISO 9001:2015** as a registered company of assessed capability.

Conformance to the procedures and systems recorded in the Quality and Procedures Manual is a mandatory requirement of all personnel to ensure that the company continues to meet its quality objectives which are to:

- To measure each project's performance against its set target.
- To supply investigation, laboratory and advisory services which meet the Client's agreed specified requirements and relevant industry standards.
- To measure the Company's profits against its set targets.
- Give a value-for-money service.
- To identify, accommodate and review the needs of interested parties.
- To produce and review a Company Quality Policy Statement.
- Meet the requirements of ISO 9001:2015 as a registered Company of assessed capability.
- Promote a process of continual improvement in all areas of the Company.
- Utilise the framework of audit, identify and management review to monitor and update quality objectives where required.
- Promote on-going staff development and awareness through training.
- Ensure workplace inclusiveness and transparency throughout the Company and to other interested parties in relation to the requirements of ISO9001:2015 compliance.

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Paul Hayes

Managing Director

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